

Little People's Cove - International Orders

Terms & Conditions

Ordering & Payment

All international orders are processed by custom quote and invoice only. Full payment is required prior to order processing, production, or release. Accepted payment methods include online invoice payment, ACH transfer, and wire transfer. Orders will not be scheduled or fulfilled until payment has cleared in full.

Freight Forwarder & Shipping Responsibility

International customers are responsible for selecting and contracting their own freight forwarder. Little People's Cove does not provide international shipping services, freight rate quotes, or customs brokerage services.

All shipping beyond our U.S. warehouse is arranged and paid for by the customer.

Transfer of Title & Risk of Loss

Title to and risk of loss for all products transfer to the customer upon release of goods to the freight forwarder or carrier at the U.S. warehouse. Little People's Cove is not responsible for loss, damage, delays, or additional charges incurred after pickup.

Customers are strongly encouraged to obtain cargo insurance through their freight forwarder.

Pickup & Scheduling

Freight forwarder pickups must be scheduled in advance. Warehouse access is subject to appointment availability and operating hours. Failure of a freight forwarder to arrive within the scheduled window may result in storage or rescheduling fees, which are the responsibility of the customer.

Customs, Duties & Import Compliance

International customers are solely responsible for:

- Customs clearance
- Import duties, taxes, and fees
- Compliance with local laws, safety standards, and import regulations

Little People's Cove makes no guarantees regarding customs clearance timelines or approval in the destination country.

Shipping Dimensions & Estimates

Shipping dimensions and weights provided on invoices are approximate and intended for freight estimating purposes only. Final palletization, crating, or packaging may vary slightly based on order configuration and safety requirements.

Delays & Force Majeure

Little People's Cove is not liable for delays caused by events beyond our control, including but not limited to supply chain disruptions, port congestion, labor shortages, weather events, customs delays, acts of government, or carrier failures.

Returns & Cancellations

International orders are considered final sale unless otherwise stated in writing. Returns, exchanges, or refusals due to shipping costs, customs fees, or delivery delays are not accepted.

Order cancellations requested after production or fulfillment has begun may not be eligible for refund.

Limitation of Liability

To the fullest extent permitted by law, Little People's Cove shall not be liable for indirect, incidental, consequential, or special damages arising from international orders, shipping arrangements, or freight forwarding services.

Governing Law

All international orders and transactions shall be governed by and construed in accordance with the laws of the State of Washington, USA, without regard to conflict of law principles.

Acceptance of Terms

By submitting a request for quote, approving an invoice, or submitting payment, the customer acknowledges and agrees to these International Order Terms & Conditions in full.