

Limited Warranty

World Klass Play Limited Warranty

World Klass Play warrants its products against structural failure due to defects in materials and workmanship for the warranty periods and material categories prescribed below.

Lifetime Warranty

Lifetime Limited Warranty on all aluminum posts, stainless steel fasteners, clamps, beams, and caps against structural failure due to corrosion/natural deterioration or manufacturing defects, and on steel posts against structural failure due to material or manufacturing defects.

15-Year Limited Warranty

On all steel arches, all plastic components, all aluminum and steel components not covered above, climbers, outdoor musical instruments, decks, and coatings (except Chain Ladders and Swing Chain) against structural failure due to material or manufacturing defects.

World Klass Play offers a 15-year warranty on all hot-dipped galvanized or stainless steel parts and high-density polyethylene (HDPE) panels.

10-Year Limited Warranty

On PVC coating against structural failure due to natural deterioration or manufacturing defects.

On concrete products against structural failure due to natural deterioration or manufacturing defects. Does not cover minor chips, hairline cracks, or efflorescence.

8-Year Limited Warranty

On climbers and climbing cables against defects in materials or manufacturing defects.

5-Year Limited Warranty

Cable connections, cables, and mallets against defects in materials or manufacturing defects, and on polycarbonate panels against defects in materials or manufacturing defects.

Our 5-year warranty on shades covers protection against any manufacturer defect or malfunction that may arise during the specified period, including shade structure moving parts, cables, and materials not specifically listed elsewhere.

3-Year Limited Warranty

On all other moving parts, including all swing seats and hangers, Mobius climber handholds, Chain Ladders, Swing Chain, trolleys and bumpers, Coil Spring (including gliders), belting material, resistance mechanisms, seesaws, etc., against failure due to corrosion/natural deterioration or manufacturing defects.

2-Year Limited Warranty

On all moving plastic or metal parts, rubber membranes, sunshades, or sail solutions not falling into another category above.

Special Clause:

The environment near a saltwater coast can be extremely corrosive. Some corrosion/deterioration is considered normal wear in this environment. Product installed within 500 yards (457 meters) of a saltwater shoreline will only be covered for half the period of the standard product warranty, up to a maximum of five years, for defects caused by corrosion. Products installed in direct contact with saltwater or subjected to salt spray are not covered for corrosion-related defects.

General Terms:

This warranty does not include cosmetic issues or wear and tear from normal use, or misuse/abuse of the product. It is valid only if the play structures and/or equipment are erected in accordance with World Klass Play installation instructions and maintained according to the maintenance procedures provided by World Klass Play.

Buyer Remedy:

If any products prove defective or non-conforming under normal use and within the warranty periods listed above, Buyer must promptly notify World Klass Play in writing. World Klass Play may inspect the alleged defect at the Buyer's site or at its own facility. Buyer shall not return products unless authorized to do so. Authorized returns must be properly packaged and shipped prepaid and insured, at the Buyer's expense. Upon verification of warranty coverage, World Klass Play may, at its sole discretion, repair defective products or replace them free of charge. Labor costs for removal or installation are not covered.

Limitations:

All warranty periods begin on the date of World Klass Play's invoice. Repaired/replacement parts are warranted only for the remainder of the original warranty period. Warranties extend only to the original Buyer/end user for products purchased from World Klass Play or an authorized reseller and are not transferable.

Warranties apply only to products installed and maintained according to World Klass Play's instructions. They do not cover:

- Cosmetic damage or flaws occurring under normal use (surface scratches, minor chips, hairline cracks, dents, marring, efflorescence, color fade, discoloration, corrosion/rust, fraying, or warping of recycled plastic lumber)
- Products modified, altered, or repaired by unauthorized parties
- Products not used as designed or intended, or misused
- Products with non-World Klass Play parts added or substituted
- Products removed from their original location and reinstalled elsewhere
- Products damaged due to excessive wear, vandalism, abuse, negligence, environmental factors, extreme weather, or acts of God

World Klass Play does not warrant that any particular color will remain available for a specific period and reserves the right to discontinue colors at its discretion.

THE FOREGOING LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY FOR SELLER'S PRODUCTS, AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED.



ISO 9001/ISO 14001

Industry certification processes issued by the International Organization for Standardization. ISO 9001 is used to measure manufacturing standards and to certify company compliance with quality management systems covering design, development, production, installation, inspection and testing. ISO 14001 also known as the green certification, specifies the requirements of an environmental management system (EMS). An EMS is a systemic approach to handling environmental issues within an organization. World Class Play is ISO 9001 and ISO 14001 certified.

ASTM

ASTM International is an independent and world renowned developer of technical standards utilized in testing a multitude of products. ASTM's F15.29 committee met regularly for over a decade in the continual development of the F1487 Standard Consumer Safety Performance Specifications for Playground Equipment for Public Use. The original standard, F1487-93 was published in 1993 and subsequently replaced by the current version F1487-17. Published February 2017. Throughout this catalog we state ASTM Use Zones in dimensional form per the ASTM F1487 Standard Consumer Safety Performance Specifications for Playground Equipment for Public Use, which are minimum dimensions. Consideration should be given to the number of users and their circulation patterns.

ASTM INTERNATIONAL
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CPSC

The Consumer Product Safety Commission is an independent agency within the United States Federal Government with the authority to inform the public of current product safety performance information and recommended practices. The CPSC first published their guidelines for public playgrounds in 1981 and have updated their publication several times since then. The current CPSC Handbook for Public Playground Safety, publication #325, is an excellent guide for owners and operators of public play environments.

U.S. Consumer Product Safety Commission
Washington, DC 20207
Website: www.cpsc.org
E-mail address: info@cpsc.gov

CSA

The Canadian Standards Association is an independent and renowned developer of technical standards utilized in evaluating a multitude of products. The CSA standard on Children's Playspaces and Equipment 1990 edition was revised in March, 2020 and is now officially CAN/CSA-Z614:20, entitled Children's Playground Equipment and Surfacing. The CSA standard is significantly harmonized with the ASTM F1487-11 standard.

ADA

Access Board (The United States Architectural and Transportation Barriers Compliance Board) has completed Accessibility Guidelines for Play Facilities as set forth in the Americans with Disabilities Act of 1990. The final rules, fact sheets and analysis are all available at the Department of Justice.

Access Board
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Washington, DC 20004-1111
Website: www.access-board.gov
E-mail address: greenwell@access-board.gov



TÜV America

Product Service, an international testing and certification organization is a European Union Notified and Competent Body providing services which include product testing and certification. The highly visible TÜV-Mark demonstrates to customers that safety testing and certification has been completed by an independent third-party organization. The "S" pictogram combined with the statements "Safety tested", "EN 1176" and "Production monitored" indicate that these products have passed a comprehensive testing procedure based upon the European Harmonized Standard for Commercial Playground Equipment, EN 1176 and that the World Klass Play production plant is regularly monitored by TÜV. Contact your international World Klass Play distributor for complete EN 1176 compliance details.

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IPEMA

In the interest of playground safety, the International Play Equipment Manufacturers Association (IPEMA) provides a Third Party Certification program whereby a designated independent laboratory, TÜV SÜD America Inc., (TÜV), validates an equipment manufacturer's certification of compliance to the ASTM F1487 Standard Consumer Safety Performance Specification for Playground Equipment for Public Use, except sections 7.1.1, 10, 13.1.1, 13.1.2, 13.2, and 13.3; to CAN/CSA Z614 Children's Playground Equipment and Surfacing, except clauses 10 and 11; or both. A list of current validated products may be viewed at www.ipema.org.